

Our Ref. - jw/
Your Ref. --- --- ---
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16 January 2015

To: Members of the Taxi Consultation Group

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Dear Sir

**CIVIC GOVERNMENT (SCOTLAND) ACT 1982
REVIEW OF TAXI TARIFF**

I refer to the above and am writing to you as someone who has been identified as being representative of operators of taxis within Aberdeen City and with whom the Council wishes to consult regarding a review of taxi fares.

The current tariff came into effect on 3rd March 2014 and the Council has a statutory duty to undertake a review and fix scales and other charges within 18 months beginning with the date on which the existing scales came into effect. This means the tariff must be reviewed and scales fixed no later than 02 September 2015.

The procedures for reviewing the tariff are laid down in the Civic Government (Scotland) Act 1982 and take a number of months to complete which is why we are commencing the review at this time.

As you may be aware, before the last fare review commenced, the Council employed the services of consultants to undertake a comprehensive review of the methodology employed in calculating changes to costs incurred by the trade in operating taxis and this resulted in a revised, more robust formula being introduced.

At this stage we are gathering the data using the formula and this will be available for the next meeting of the Taxi Consultation Group on 19 February 2015.

The purpose of this letter is to open consultation with you and to invite you to submit written representations in relation to the review of fares and to attend the Taxi Consultation Group on 19 February when the issue can be discussed

Please send your representation by e-mail to jwallace@aberdeencity.gov.uk, (preferred method) . If you prefer, you can post your response to the address on this letterhead.

EWAN SUTHERLAND
INTERIM DIRECTOR

In considering your representation you may wish to give particular thought to the surcharges applied in addition to the basic tariff. There are currently 11 different surcharges, which is confusing for the customer and can result in customers having the sense that they are being overcharged when this is not so, therefore the more transparent the fare the better. It would be helpful to have your views on how this might be handled better than the existing tariff arrangement.

In order for the representations to be collated and incorporated into the agenda for the meeting on 19 February, please ensure your response is submitted no later than 12 noon on Friday 06 February 2015.

Yours faithfully

A handwritten signature in black ink that reads "J. Wallace". The signature is written in a cursive, slightly informal style.

Jacqui Wallace
Registered Paralegal
Team 3
Litigation and Licensing

EWAN SUTHERLAND
INTERIM DIRECTOR